



Transportation

Revolutionary Transportation Communication



Improve Customer Knowledge with ABBY

Abby is an artificial intelligence engine that can talk, listen, ask and answer questions all in a conversation. The more your customers interact with Abby, the more she learns. Abby's patented process begins with collecting passenger information. Passengers can contact Abby online, over the phone or via mobile device. Abby then converts all speech to text, captures their information and presents it back to you, improving your customer knowledge. Abby allows customers to ask open-ended questions for immediate answers or support.

Reduce Costs.

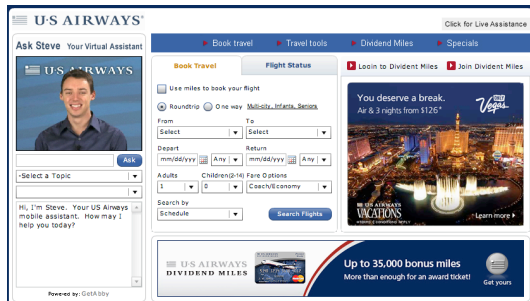
Forget outsourcing. **Reduce agent costs up to 80%** by introducing partial or full Abby **automation**. Freeing agents for more complex tasks. Abby is **completely scalable** and only charges when you need her.

Customer Knowledge.

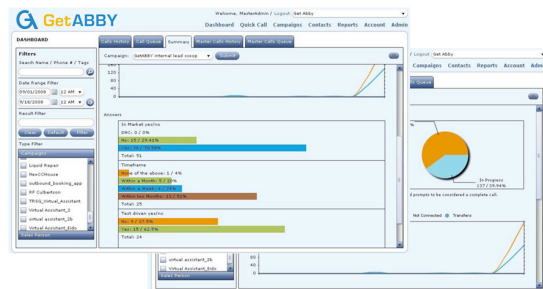
With Abby's built in **analytics** and open-ended communication, she will discover what your passengers are really asking for. This **priceless new data** is delivered in **custom reports** based on travel industry needs..

Increase Revenue.

Abby can be implemented with a **hosted or on-site** solution in as little as 3 weeks. With Abby's unique **upsell and advertising** engine, she can even **turn cost centers into profit centers**.



Patented "human" video avatars establish trust, answer questions, deflect calls and increase ancillary revenue.



Abby's built in analytics and CRM not only capture valuable customer information, but recommend steps to enhance those relationships.

GetAbby Transportation Products

- Automated Reservation System
- Loyalty Messages and Surveys
- Outbound Flight Check-In
- Travel Advisories and FLIFO
- Web Reservation Avatar
- Targeted Mobile Advertising