Insurance

Revolutionary Insurance Communication

Improve Customer Knowledge with ABBY

Abby is an artificial intelligence engine that can talk, listen, ask and answer questions all in a conversation. The more your customers interact with Abby, the more she learns. Abby's patented process begins with collecting policy holder information. When a customer contacts Abby online, over the phone or via mobile device, Abby converts all speech to text, captures that information and presents it back to you to help improve customer knowledge. Abby allows customers to ask open-ended questions for immediate answers or support.

Increase Enrollment.

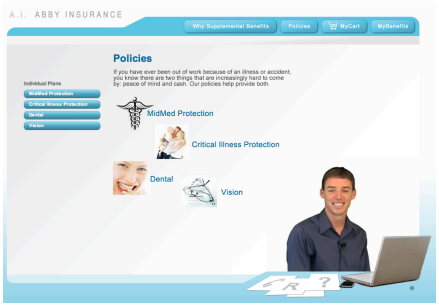
Abby can be **implemented** with a **hosted or on-site** solution in as little as a **few days**. With Abby's unique built-in CRM and **upsell** engine, she can introduce the perfect policies and increase overall enrollment.

Customer Retention.

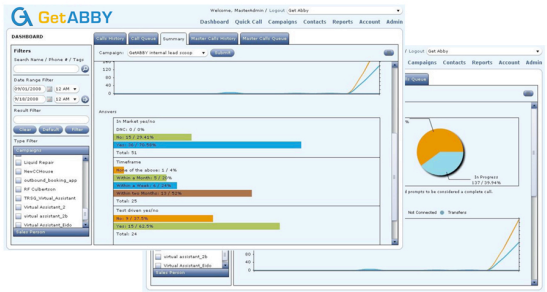
Abby can be **implemented** with a **hosted or on-site** solution in as little as a **few weeks**. Abby works like a 24/7 agent, answering calls, following up and capturing customer information to improve quality of service.

Stay Connected.

Abby's **goal oriented engine** will keep you and your customers updated on claims, policy changes, enrollments and more. With these simple processes being **automated** online, over the phone or via mobile device, you'll **save time**, remain consistent, and **stay connected**.



Patented "human" video avatars establish trust, answer questions, deflect calls and increase online enrollments



Abby's build in analytics and CRM not only capture valuable customer information, but recommend steps to enhance those relationships.

GetAbby Insurance Products

- Automated Claim Agent
- Inbound Appointment Scheduling
- Upselling Additional Policies
- Payment and Account Information
- Outbound Customer Service
- Account Management IVR