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Managed / Hosted / Consulting for: Enhanced iVR solutions:

Intel HMP / VoIP / Consulting



The Goal?

- Provide a secure, development, pre-production, and production environment (Intel HMP / Global Call platform) for production, deployment education, and development.
- Allow for immediate, cost effective connectivity to a scalable, VoIP back-end
- Supply a range of professional and implementation services that include:
 - o Project assessment and management
 - o Solution architecture, call flow, grammar and UI design
 - o Application development – in an Intel-HMP environment
 - o Deployment, tuning and usability testing
 - o Training, education and ongoing support
 - o Other services available through partner companies



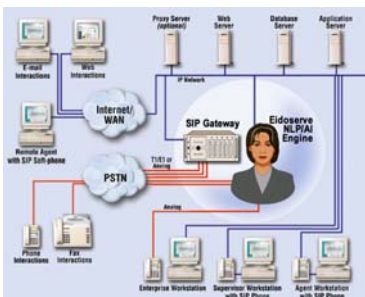
The Problem?

- Corporations that have developed or attempted a speech solution now need to take the next step → they need to take advantage of the cost efficiencies and scalability that VoIP provides. To that end, corporations will need to develop VoIP / HMP / SIP / Global Call focused speech solutions.



What is the Core Technology / Platform?

- Our core speech development is based upon our patented “Abby” engine
- “Abby” is a database driven application layer, that increases speech application production by at least ten-fold
- VoIP combined with Intel HMP environment, dramatically reduces costs and allows for far-reaching scalability.



Why Eidoserve / Why Now?

- Eidoserve is a world class developer of ‘plug-n-play’ speech tools, holding patents in interactivity and video delivery → using our ‘Abby’ technology.
- We provide a consulting along with a managed / hosted environment → giving you an immediate quick-start ability
- Our methodology:
 - o Focuses heavily on the customer experience
 - o Uses industry standard technology
 - o Our flexible architecture assures web and phone convergence